

## Payment Options

There are a variety of ways to pay your debt via Debtworks

- Mail your payment
- Online Credit Card payment
- Manual creditcard or eftpos payment
- Internet banking (direct credit)
  
- By automatic payment
- Telephone Banking
  
- At our premises
- At the National Bank

### MAILING YOUR PAYMENT

All payments should be posted to:

Debtworks New Zealand  
PO Box 45288  
Te Atatu Peninsula 0651  
Auckland

Make cheques & money orders payable to "Debtworks (NZ) Limited" and clearly write your reference number on the back.

DO NOT send cash through the mail.

Remember:

- Debt reference number - Please insert your 5 digit Debtworks Debt Number in the particulars field and ensure it is included in every payment you send us. Where do I find this?
- Multiple debts - If you have several debts with Debtworks please set up each debt individually to ensure any payments made are credited to the correct accounts.
- Partial Payments - If you are not paying your debt(s) in full you should contact us to ensure your repayment plan is acceptable to our client. Failure to do so may result in collection action continuing.

### ON-LINE CREDIT CARD PAYMENT

You can pay your debt with your Visa or MasterCard card online.

Remember:

- CREDITBIZ DEBTS - Note you cannot use this facility to pay your Creditbiz debt.
- ONLINE PAYMENTS LOGIN DETAILS & DEBT NUMBER REQUIRED - To pay your debt online you need:
  - Your 5 digit Debtworks Debt Number. Where do I find this?
  - Your online payments login name and password. Where do I find this?
- Multiple debts - If you have several debts with Debtworks please set up each debt individually to ensure any payments made are credited to the correct accounts.
- Terms and conditions - By paying your debt online you accept and agree to be bound by the Debt Payment Terms.
- Partial Payments - If you are not paying your debt(s) in full you should contact us to ensure your repayment plan is

acceptable to our client. Failure to do so may result in collection action continuing.

- Min Payment is \$50.00 Maximum Payment is \$5,000.00 - If your payment amount is outside these parameters, contact us on 0800 922 922 to discuss your options.

Visit our On-Line payment facility

## MANUAL PAYMENT BY CREDIT CARD

We accept Visa at our Auckland office.

Please return your notice with your completed credit card details or phone us with your credit card details.

Send to

Debtworks,  
PO Box 45288  
Te Atatu Peninsula 0651  
Auckland

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## INTERNET BANKING (Direct Credit)

Set up Debtworks as a new payee in the bill payment section of your online banking through your bank's website.

If you are paying your Vodafone account, please use the details below:      Name of Bank:      National Bank  
Branch:      Corporate Banking      Name of Account:      Debtworks New Zealand - Vodafone Trust Account  
Account Details:      060111 0246839 03      Particulars:      Please insert your Debtworks Debt Number  
Reference:      Please include your name e.g. W Smith or      Acme Industries

For all other debts, Debtworks are a pre-approved bill payee at most banks but if yours does not, our account details are below:      Name of Bank:      National Bank      Branch:      Corporate Banking      Name of Account:      Debtworks  
New Zealand Trust Account      Account Details:      060111 0246839 02      Particulars:      Please insert your  
Debtworks Debt Number      Reference:      Please include your name e.g. W Smith or      Acme Industries      Remember:

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- Multiple debts - If you have several debts with Debtworks please set up each debt individually to ensure any payments made are credited to the correct accounts.

- Terms and conditions - By paying your debt online you accept and agree to be bound by the Debt Payment Terms.  
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Click on the relevant bank logo to begin:

If your bank is not here please go directly to their site.

## AUTOMATIC PAYMENT

Automatic payments can easily be set up with your bank to make payments weekly, fortnightly or monthly.

To start paying your account by Automatic Payment simply:

- click on the CORRECT link below,
- agree to the Debt Payment terms and conditions;
- download and print off the AP form;
- complete all sections marked with an X; and
- lodge it with your bank.

Debtworks Automatic Payment form (for non-Vodafone debts)

Vodafone Automatic Payment form

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## TELEPHONE BANKING

If you wish to pay your debt via the phone, you will need to contact your bank directly.

Debtworks are a pre-approved bill payee at most banks but if yours does not, our account details are below:      Name of Bank: National Bank      Branch: Corporate Banking      Name of Account: Debtworks New Zealand Trust Account      Account Details: 060111 0246839 02      Particulars: Please insert your Debtworks Debt Number      Reference: Please include your name e.g. W Smith or Acme Industries

Please ensure the bank insert your Debtworks Debt Number in the particulars field. All other details such as frequency of payments and amounts are also to be supplied to your bank.

If you have several debts with Debtworks please set up each debt individually to ensure any payments made are credited to the correct accounts.

Your Debt Number is printed in black text in the top right hand corner of all correspondence we send you.

If you are not paying your debt(s) in full you should contact us to ensure your repayment plan is acceptable to our client. Failure to do so may result in collection action continuing.

## AT OUR PREMISES

Visit one of our offices to make a payment.

We accept via cash, cheque, eftpos or Visa at our Auckland office. We accept cash or cheque at our Dunedin office.

Click on the appropriate link below for location details.

[Auckland Office details](#)  
[Dunedin Office details](#)

Remember:

- Debt reference number - You will need your debt reference number from the correspondence we have sent you. Where do I find this?

#### PAYMENT AT NATIONAL BANK

Our bank account details are:

Debtworks are a pre-approved bill payee at most banks but if yours does not, our account details are below:

Name of Bank: National Bank      Branch: Corporate Banking      Name of Account: Debtworks New Zealand Trust Account  
Account Details: 060111 0246839 02      Particulars: Please insert your Debtworks Debt Number  
Reference: Please include your name e.g. W Smith or Acme Industries

Remember:

- Debt reference number - Please insert your 5 digit Debtworks Debt Number in the particulars field and ensure it is included in every payment you send us. Where do I find this?

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